

**ATTACHMENT 1
QUARTERLY AND FINAL SUMMARY REPORT**



**COUNTY OF HUMBOLDT – MEASURE Z
Report Form**

Organization Name: Eureka Police Department

Report Date: January 28, 2021

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I. QUARTERLY NARRATIVE (please attach a maximum of 1 page, exclusive of attachments)

A. Results/Outcomes

- 1. Please describe the Measure Z activities completed and/or total numbers served or reached.
- 2. What difference did Measure Z funding make in our community and for the population you are serving? Please discuss evidence of effect (e.g., community indicators, outcomes, etc.).
- 3. Describe any unanticipated impacts of receiving Measure Z funding, positive or negative, not already described above.

II. FINAL SUMMARY REPORT (please attach a maximum of 2 pages, exclusive of attachments)

A. Lessons Learned

- 1. Describe what you learned based on the results/outcomes you reported in Section A above and what, if any, changes you will make based on your results/outcomes.
- 2. What overall public safety improvements has your organization seen as a result of receiving Measure Z funding?

QUARTERLY AND FINAL SUMMARY REPORT

Due dates:

Quarter	Dates Included	Date Report Due to County
1	July 1 through September 30	October 31
2	October 1 through December 31	January 31
3	January 1 through March 31	April 30
4	April 1 through June 30	July 31
Final Summary Report	Based on contract term	One month after term end

I. QUARTERLY NARRATIVE

1/2. During this quarter, Measure Z funded a full-time Police Officer (MIST), a full-time dedicated Waterfront Parks Ranger (sworn), a full-time Homeless Outreach Worker (HOW), two a part-time HOW workers, a Homeless Services Coordinator and a Diversion Coordinator.

As the COVID pandemic continues and local case counts increase, CSET and Uplift Eureka continue to answer the call to provide essential public safety services to our most vulnerable community members. CSET and Uplift Eureka provide assistance to our community partners and conduct outreach services seven days a week. The level of supportive services needed has increases dramatically during this COVID outbreak and the Uplift Outreach Team has answered the call. Additional services that have been provided include assistance in accessing numerous resources such as Economic Impact Payments, Unemployment Insurance Benefits and Free COVID-19 testing. The Uplift Outreach Team is also ensuring that community members have updated and accurate information in regards to access to continued medical care, eviction protections, changing Cal Fresh rules and the latest health and safety guidance. The Uplift Outreach Team has been working closely with the Uplift's Housing Assistance Program to refer participants, secure permanent housing and provide supportive services to ensure those who have been housed are able to stabilize and maintain housing. **During this quarter UPLIFT has continued supported services to those individuals they have previously housed under the program as well as assisted seven (7) new households (14 people) to secure permanent housing.**

Job Skills Training Program: The Job Skills Training Program has had to pivot and make changes, much like the rest of the world, since the pandemic began. Altering the number of our participants, as well as adhering to a stricter protocol regarding safety and sanitation, the program was able to bounce back with an abundance of energy. Adding as many "extra" or "special clean-ups" as possible, in addition to the regular clean-up days, we tried to get in as many clean-ups as possible every week. Throughout the fall, we enjoyed relative safety in our group of 10 (8 Participants, 2 staff), continuing to be able to operate. Only upon Humboldt County entering the Purple Tier, did we have to stop the program again. Once we are able to move back to the Red Tier, we will be able to explore re-opening the Job Skills Training Program.

During this time, we had 21 days of JSTP Crew Clean-up, and 7 Employment Workshops. Because of Covid limiting capacities, our workshops had to be altered as well. One staff member would help 4 Participants with applying for and following up on employment, as well as resume development, while the other staff member would take the other four Participants out for a quick litter removal around Downtown Eureka. After one hour, the two groups of four Participants would switch, ensuring that everyone got time on the computer to search for employment.

Three of the 21 clean-ups were large encampments: one behind Bob's Pawndemonium on Broadway, one at the end of Vigo Street, and one at Cooper's Gulch. The clean-up in Vigo Street alone netted **four five-gallon buckets of hypodermic syringes, 21 shopping carts, and two tons of trash**. JSTP also teamed up with the City of Eureka's Harbor Department twice to clean up Railroad Avenue (behind Costco), where a seemingly large number of campers and semi-trucks park. While parked there, trash is being constantly thrown into the ditch and onto the Waterfront Trail. JSTP also teamed up with the City of Eureka's EcoEureka to removed invasive species in a protected wetland along the Waterfront Trail, behind Target.

Pathway to Payday

A four-day employment workshop that focuses on enhancement of application, resume and interview skills, and offers participants the opportunity to interview with real employers for real jobs, receiving tangible feedback that they can apply to future interviews. Due to COVID-19, the December Pathway to Payday was

canceled after the first day due to the county being placed back in to the purple tier. However, staff facilitated interviews remotely between participants and local businesses which resulted in some participants gaining employment. Both participants and businesses were pleased that this successful program was able to reopen and help connect community members with employment opportunities.

- Oct 2020
 - Location: Muni
 - 15 participants
 - 10 businesses
 - 76 interviews conducted
 - # of participants who received 1 or more “INTERESTED IN HIRING YOU” results: 14
 - # of participants who received only "WOULD LIKE TO SCHEDULE A 2nd INTERVIEW" results: 1

3. N/A

II. FINAL SUMMARY REPORT (please attach a maximum of 2 pages, exclusive of attachments)

A. Lessons Learned

The second quarter of Measure Z is still presenting new as well as continuing challenges for EPD due to the pandemic. As of July, 2020, DHHS defunded their portion of the MIST program which had been a key partner with EPD since 2015. Despite this shift, EPD continued progressing the Community Safety Engagement Team’s (CSET) approaches to addressing homelessness and those suffering from mental illness and addiction; CSET’s MIST Officer Ryan Swanson and Ranger Dennis Gagnon are both funded through Measure Z. Although the establishment of MIST was primarily to focus on those homeless and suffering from a mental health disorder, CSET now not only works with Eureka’s homeless community but also those who are housed and suffering a mental health crisis. According to the CDC, there has been “elevated levels of adverse mental health conditions, substance use, and suicidal ideation” during the COVID-19 crisis which has been experienced locally. As CSET is well-networked with both mental health and social service providers, has specialized training and experience working with those having a mental health crisis, they have expanded their services to address these issues. **Since the beginning of this quarter, CSET has responded to sixty-four (64) Mental Health Related incidents which was 31% of all EPD’s Mental Health Related calls-for-service. Of these fifty-nine (59) responses, twenty-two (22) resulted in individuals being placed on WI 5150 mental health holds (32% of all mental health holds for this quarter) and taken to a mental health facility.** Having time, resources, training and experience makes great strides in order to achieve desired outcomes for peaceful resolutions that work towards long-term stabilization and result in improving the overall health of the community. Since these calls-for-service and situations are time consuming, delicate, and can be escalated quickly, CSET often have and/or have access to background information on the individual in crisis, are able to slow situations down, and can streamline resources to achieve the desired outcomes of voluntary compliance and providing individuals with help.

COVID-19 has continued creating further challenges to CSET’s efforts in regards to connecting individuals directly with substance abuse treatment facilities. However, despite these challenges and during this second quarter, **CSET was able to conduct sixteen (16) warm hand-offs** with local substance abuse treatment facilities. For all of 2020, CSET, led by Measure Z’s MIST Officer Swanson, has been able to connect **fifty-seven (57)** individuals directly to substance abuse treatment facilities. As for quantitative data, during this quarter, CSET responded to **524 call-for service**, and conducted **1,043 self-initiated activities**. Over the past three months, CSET made **69 arrests**, which include misdemeanor and felony level citations.

CSET, led by Measure Z’s Ranger Gagnon and working in collaboration with UPLIFT Eureka, continued efforts of clean-ups along Eureka’s Waterfront Trail, Parks, and Old Town area. Much of these clean-up efforts were made in response to abandoned illegal encampments which caused significant environmental

damage. **During the second quarter, CSET collected just over eighteen thousand (18,000) pounds of trash.**

For the Eureka Police Department, Measure Z continues to fund the Waterfront Parks Ranger and MIST Officer positions. Both of these positions fall under the Community Safety Engagement Team (CSET) which consists of four total officers. Along with their Eureka UPLIFT counterpart, CSET continues to proactively address issues of homelessness, mental illness, addiction in the City of Eureka seven days a week. They continue working in strong partnership with a multitude of community partners including Betty Chinn Foundation, Saint Vincent de Paul, and Eureka Rescue Mission.

Besides their foundational work with city entities, CSET continues to fill service gaps within the social service and mental health system; they have become a supportive unit for many Humboldt County government agencies. There are just a few:

- CSET works with DHHS CWS in regards to at-risk youth, who suffered from significant trauma, have addiction and mental health disorders. CSET provides CWS with on-the-ground field knowledge and relationships with these at-risk youth which greatly increase the likelihood of achieving desired outcomes.
- CSET assists DHHS Behavioral Health Children's Mental Health in a similar fashion as CWS and provide problem-solving and solutions from a different perspective and with additional, streamlined resources.
- CSET continues to be asked by DHHS Behavioral Health units, such as CSU, Sempervirens, CCT, and Diversion with managing their clients, coordinating services, and de-escalation. This includes within and outside of their facilities.
- Throughout the COVID-19 pandemic, since CSET has built strong relationships with Eureka's homeless community, CSET has repeatedly been asked by DHHS Public Health to locate positive COVID-19 homeless individuals and/or those who had a significant exposure. Despite the risk to themselves, CSET continues these efforts.
- CSET assisted Victim Witness in placing and paying for a motel room for one of their clients.

CSET continues to provide support to private, medical organizations as well. These are a few examples:

- **As St. Joseph Hospital Emergency Room has become the hub for WI 5150/mental health holds, CSET often spends hours per day within their facility. This time is needed as ER personnel are overtaxed with mental health patients who have been violent and assaultive towards staff. CSET assists ER staff with de-escalation of these individuals in crisis and also stream-lining the system.**
- CSET continues to work with Open Door Clinic/Mobile Clinic to coordinate medical services for members of Eureka's homeless population who are unable to advocate for themselves.

In order to fill continuous service gaps, CSET and UPLIFT Eureka Homeless Outreach Workers continue daily collaboration in addressing education and prevention for COVID-19 within Eureka's homeless community, in addition to continued efforts to connect individuals with basic needs and services such as food, clothing, and housing. Besides using platform locations for outreach, such as Saint Vincent de Paul Free Dining Facility, CSET and UPLIFT Eureka have progressed outreach efforts to include weekly ride-a-longs. These weekly ride-a-longs also allows for a dual-response approach (law enforcement/social worker) when appropriate. Besides daily collaboration with UPLIFT Eureka, CSET continues strong working partnerships with a multitude of community partners with the most prevalent community partners being Betty Kwan Chin Foundation, Eureka Rescue Mission, and Saint Vincent de Paul Free Dining Facility. The following are a few of the highlighted collaboration with community partners during the second quarter:

- Betty Chinn – assisted in connecting an individual back home in San Jose.
- Betty Chinn – housed multiple individuals at Blue Angel Village.
- CWS – assisted in attempting to locate an at-risk, juvenile female who is homeless in Eureka.
- DHHS APS – worked with placing an individual into a Skilled Nursing Facility.
- DHHS Sempervirens – assisted in connecting individual back home in New York.
- Eureka Rescue Mission – assisted an individual return to family in Texas.
- Food for People – assisted with approximately three food distribution events per month.

- UPLIFT Eureka, DHHS HOME, Betty Kwan Chin Foundation, Arcata House Partnership, and IHHS – able to house a family of three, which had been homeless in Eureka for some time, and establish wrap-around support.
- UPLIFT Eureka – three major abandoned encampment clean-ups

In reference to social media, due to the sensitive and confidential nature of certain CSET/MIST activities, some of the efforts put forth by the Eureka Police Department's CSET/MIST team cannot be released on social media. However, the Eureka Police Department has been not only utilizing social media (Facebook, Instagram, Twitter, etc.), but also press releases to more formal media outlets, for the purpose of educating the public of our Measure Z funded activities and successes. These press releases have highlighted Measure Z funds and their part in these successes. Here are several additional posts that outlined activities and community involvement of our Measure Z funded positions, or the partnerships of the CSET team and UPLIFT.

<https://www.facebook.com/NorthCoastNewsTV/videos/635892787126666/>

<https://lostcoastoutpost.com/2020/oct/1/eureka-police-uplift-program-clean-two-tons-trash/>

<https://kymkemp.com/2021/01/21/goal-100-filled-backpacks-100-blankets-in-the-hands-of-local-homeless-folks/>

<https://www.facebook.com/eurekapd/posts/3855579527787006>

<https://www.facebook.com/eurekapd/posts/3893749740636651>

<https://www.facebook.com/eurekapd/posts/3998767553468202>

<https://www.facebook.com/eurekapd/posts/4091469087531381>

All these posts were well received by our followers and helped promote our efforts with the assistance of Measure Z funds.

In the midst of quite challenging times locally, nationwide and worldwide, our UPLIFT staff would like to share a success story we recently had the privilege to be a part of.

Buddy is a participant of UPLIFT Eureka. We first met him in November 2019, when he joined the Job Skills Training Program. Buddy was staying at the Eureka Rescue Mission. He participated in December 2019 Pathway to Payday, and while he had great feedback from the employers with which he interviewed, he was not able to procure a job from that event. He continued with the JSTP until February 2020, when he decided to join the Eureka Rescue Mission's New Life Discipleship Program, a year-long residential, faith-based Christian discipleship program. He reemerged in September 2020, having had decided that the year-long program was not for him. He re-joined the Job Skills Training Program, easily adhering to the new Covid-19 protocols and changes. Within one month of rejoining the crew, Buddy participated in 12 clean-ups, two of which were encampment clean-ups, and one at the special request of the City of Eureka Harbor Department. While participating in the JSTP, Buddy was also still fervently applying for employment. Exactly four weeks after re-joining the crew, Buddy found full-time employment at a local grocery store.

Karen is an UPLIFT Participant who had been homeless for three years. She'd traveled for that time, finally running out of money in Eureka, and had been here on the street ever since. Karen suffers from a disabling condition which prevents her from finding and keeping employment, and life on the streets was infinitely harder for her than it may have been for others. Karen expressed an interest in getting off the streets, and that very same day our Homeless Outreach Workers were able to get her in to Betty's Blue Angel Village. She stayed there for 2.5 months. Through continuing to work with UPLIFT, she was able to procure permanent housing.

Outreach Success Story

I met Pat at the free meal service provided by St Vincent this past late summer. Pat had recently moved to Humboldt from Southern California following a debilitating back injury. Doctors did not expect Pat to ever walk again after his injury, however he defied those odds, and although constantly in pain, he is still mobile, albeit the

help of a walking device. After his injury, Pat suffered on and off homelessness in SoCal. Eventually, he decided he had had enough of living in the “rat race” and told me he wanted to live the rest of his life in Humboldt until his passing. He had heard Humboldt was very environmentally focused and wanted to immerse himself in such a community. He has shared with me his experience and passion growing his own food, making tinctures and salves out of homegrown herbs, and even experimenting with edible mushroom inoculation! Pat wound up making it to Eureka, where his high hopes of living in an environmentally focused community was met with continued homelessness, as Pat did not have any housing connections up here. Pat was eventually able to establish himself with the local housing authority as well as his continued disability and food stamp benefits, yet permanent stable housing was still extremely difficult to come by. He stayed on and off in various temporary shelters, but always ended up back on the street. His deteriorating mental health state as well as physical state was apparent after many years on the street. It is incredibly difficult to watch anybody experience hopelessness while living unhoused, but because I had gotten to know Pat pretty well, it was especially hard to see him lose hope and the will to live while living on the streets in Eureka. Pat and our UPLIFT team were helping assist him to apply to various rentals where he could use his Section 8 voucher on and where UPLIFT could cover the deposit. Every time we applied to a place, I could see Pat get his hopes up, yet each place continued to either deny his application or rent to another tenant. He once told me after another failed housing application that he didn't have the will to live anymore, and he wished to end his life, however due to his religious preferences, he would not get into heaven if he did so. Pat was very outspoken while living among the homeless community. He often expressed disregard for the behavior of other houseless folks on the street, particularly if he felt they were doing something to degrade the environment or the public's health. This would frequently cause others to get physical and cause harm to him, or steal or destroy the few pieces of camping equipment he had.

One day while visiting with Pat, he got a phone call from a local apartment complex who accepted his housing application! Pat and our whole team were in disbelief – we ourselves tried to not get our hopes up, but a few weeks later, we were able to move Pat into his permanent 1-bedroom apartment. Pat has been living in his place for a few months now. He is still getting acclimated to his new living situation. Pat still has a long way to go, he is still working to make positive changes in his life, such as addressing his mental health needs. However, until the rest of his goals are met, Pat is safe and warm inside. We are continuing to root for him as well as offering him support in various ways, such as connecting with his local primary care for physical care of his back injury or connecting him behavioral health resources.

Pat's best prospect for affordable housing in Humboldt on a small fixed income was using his Housing Choice Voucher (formerly Section 8). Pat was able to have his HCV “ported in” from his previous county's housing authority. Navigating the paperwork involved and conducting the kind of extended search process necessary is often a barrier for HCV recipients, and these challenges were exacerbated by Pat's lack of safe, stable environment and growing experience of crisis. UPLIFT team members were able to collaborate with each other, Pat's previous social worker in southern CA, and his Independent Living Specialist at Tri-County Independent Living to aid him in staying organized, focused, and encouraged. Providing transportation to and from apartment showings was a crucial support, as well as directly advocating for his tenancy with landlords and property managers. Additionally, without UPLIFT's ability to cover his deposit, Pat would not have been able to use his HCV at all. Pat continues to receive weekly supportive services from the UPLIFT team as he works to establish himself in his new home and connect with local services and resources.