

**ATTACHMENT 1  
QUARTERLY AND FINAL SUMMARY REPORT**



**COUNTY OF HUMBOLDT – MEASURE Z  
Report Form**

**Organization Name:** Eureka Police Department

**Report Date:** October 30, 2020

**Contact Name:** Brian Stephens, Captain and Steve Watson, Chief of Police

**Phone:** (707) 441-4095

**I. QUARTERLY NARRATIVE** (please attach a maximum of 1 page, exclusive of attachments)

**A. Results/Outcomes**

- 1. Please describe the Measure Z activities completed and/or total numbers served or reached.
- 2. What difference did Measure Z funding make in our community and for the population you are serving? Please discuss evidence of effect (e.g., community indicators, outcomes, etc.).
- 3. Describe any unanticipated impacts of receiving Measure Z funding, positive or negative, not already described above.

**II. FINAL SUMMARY REPORT** (please attach a maximum of 2 pages, exclusive of attachments)

**A. Lessons Learned**

- 1. Describe what you learned based on the results/outcomes you reported in Section A above and what, if any, changes you will make based on your results/outcomes.
- 2. What overall public safety improvements has your organization seen as a result of receiving Measure Z funding?

**QUARTERLY AND FINAL SUMMARY REPORT**

**Due dates:**

Quarter	Dates Included	Date Report Due to County
1	July 1 through September 30	October 31
2	October 1 through December 31	January 31
3	January 1 through March 31	April 30
4	April 1 through June 30	July 31
Final Summary Report	Based on contract term	One month after term end

## I. QUARTERLY NARRATIVE

1. During this quarterly period, Measure Z funded a full-time Police Officer (MIST), a full-time dedicated Waterfront Parks Ranger (sworn), a full-time Homeless Outreach Worker (HOW), two a part-time HOW workers, a Homeless Services Coordinator and a Diversion Coordinator.

Measure Z has empowered the City of Eureka to create and employ a Homeless Services Coordinator, whose primary goal is to facilitate and oversee a program titled “UPLIFT Eureka.” This position is a great asset to our CSET (Community Safety Enhancement Team)/MIST (Mobile Intervention Service Team) officers. Here is what UPLIFT Eureka provides:

UPLIFT Eureka is a new homeless resource and support program run through the City of Eureka’s Community Services Department and supervised by a Measure Z-funded Homeless Services Coordinator. UPLIFT aligns with Housing First principles in supporting individuals and equipping them with the tools to gain housing such as the necessary documentation and employment history. There are no barriers to entry into the program and UPLIFT is intended to serve as the quickest path from homelessness to housing. UPLIFT Eureka is a data-driven program designed to strategically guide homeless community members through a series of resources, supportive programming, and work programs with the assistance of volunteer “co-pilots.” The copilots serve as advocates for the participants as they work their way to success. UPLIFT Eureka provides the homeless with the tools to reclaim independence, dignity and employment. These goals are achieved through four primary components:

1. **Job Skills Training Program:** UPLIFT Eureka participants have the opportunity to take part in the City of Eureka’s Job Skills Training Program (JSTP). Participants go out twice per week for three hours each day to conduct City beautification projects to help gain valuable job skills and training to help them to re-enter the workforce. JSTP Participants have been given the opportunity to take part in several additional clean-ups during this quarter, in an effort to keep trash and litter at bay. JSTP Participants have collaborated with CSET, The PacOut Green Team, and EcoEureka on several encampment clean-ups. Encampments seem to be on the rise during the pandemic. JSTP clean-ups in conjunction with these other groups include the following: encampment behind Applebee’s, encampment behind Bob’s Pawndemonium, encampments along the trail at the end of Vigo Street, and a Cooper Gulch encampment. Regular areas of focus during this time are Old Town, the Adorni Center parking lot, K Street near the Adorni, A Street between 2<sup>nd</sup> and 3<sup>rd</sup>, the Warfinger parking lot and gravel lot, and Railroad Ave between Del Norte Street and 14<sup>th</sup> Street. During the pandemic and statewide wildfires many recreational vehicles have accumulated on Railroad Ave and there has been a large increase in trash and debris in the area. JSTP Participants were also invited to maintain Henderson Center during the Eureka Street Arts Festival. While the festival was going on, JSTP Participants kept the area free from litter during their regular shift. JSTP participated in 24 regular days of clean-ups plus 6 additional clean-ups. Two high performing Participants assisted the Betty Kwan Chinn Homeless Foundation prepare Betty’s Annex, an emergency shelter for women and women with children, for opening.

Participants are also required to attend a weekly job skills workshop. Under normal circumstances, these workshops include varying training and safety content, but due to our limited capacity because of COVID-19, workshops currently focus on the following: interviewing skills, soft skills, and composition of resumes and cover letters, applying for jobs and making follow-up phone calls regarding those applications. Workshops are held on Mondays at Betty’s Day Center. In line with our current capacity, four Participants attend the workshop while four take part in a one-hour litter clean-up in Downtown Eureka. After one hour, the four Participants cleaning up and the four Participants in the workshop switch places. Participants are required to apply for at least one open position per week, and on the subsequent weeks, follow-up on those applications.

**During Q1, there were 21 individuals who participated in JSTP. 6 individuals gained employment, all of which are full-time positions. 54 applications were received during this time, 37 of which were from individuals who are new to the UPLIFT Eureka program.**

### **Co-Pilot Program**

The Co-Pilot Program pairs with a volunteer Co-Pilot who serves as a liaison between Participants and resources in the community. The Co-Pilot Program started back in August with COVID-19 safety protocol in place. COVID-19 currently prevents UPLIFT Eureka from holding Participant meetings, which is where outreach for this program usually happens. Co-Pilots and Participants meet at Betty's Day Center between 1PM and 4PM, Monday through Friday, for one hour per week. There are 6 Co-Pilots who are comfortable meeting during this time. Three Co-Pilot/Participant pairings have occurred during this time, with two Co-Pilots and their assigned Participants currently meeting. One of those Participants has been recently housed, and continues to meet with his Co-Pilot weekly.

### **Pathway to Payday**

A four-day employment workshop that focuses on enhancement of application, resume and interview skills, and offers participants the opportunity to interview with real employers for real jobs, receiving tangible feedback that they can apply to future interviews. Due to COVID-19, the April and June sessions were canceled. After modifying the program and implementing safety protocols, the County of Humboldt approved the reopening plans and the program resumed in August. Both participants and businesses were pleased that this successful program was able to reopen and help connect community members with employment opportunities.

- Aug 2020
  - Location: Betty's (outside)
  - 10 participants
  - 6 businesses
  - 34 interviews conducted
  - # of participants who received 1 or more "INTERESTED IN HIRING YOU" results: 6
  - # of participants who received only "WOULD LIKE TO SCHEDULE A 2nd INTERVIEW" results: 3
- Oct 2020
  - Location: Muni
  - 15 participants
  - 10 businesses
  - 76 interviews conducted
  - # of participants who received 1 or more "INTERESTED IN HIRING YOU" results: 14
  - # of participants who received only "WOULD LIKE TO SCHEDULE A 2nd INTERVIEW" results: 1

2. N/A

## **II. FINAL SUMMARY REPORT (please attach a maximum of 2 pages, exclusive of attachments)**

### **A. Lessons Learned**

The first quarter of Measure Z has seen some changes for EPD. As of July, 2020, DHHS defunded their portion of the MIST program which had been a key partner with EPD since 2015. Despite this shift, EPD continued progressing the Community Safety Engagement Team's (CSET) approaches to addressing homelessness and those suffering from mental illness and addiction; CSET's MIST Officer Ryan Swanson and Ranger Dennis Gagnon are both funded through Measure Z. Although the establishment of MIST was primarily to focus on those homeless and suffering from a mental health disorder, CSET now not only works with Eureka's homeless

community but also those who are housed and suffering a mental health crisis. According to the CDC, there has been “elevated levels of adverse mental health conditions, substance use, and suicidal ideation” during the COVID-19 crisis which has been experienced locally. As CSET is well-networked with both mental health and social service providers, has specialized training and experience working with those having a mental health crisis, they have expanded their services to address these issues. **Since the beginning of this quarter, CSET has responded to fifty-nine (59) Mental Health Related incidents which was 31% of all EPD’s Mental Health Related calls-for-service. Twenty-seven (27) of these incidents occurred in September alone. Of these fifty-nine (59) responses, twenty-one (21) resulted in individuals being placed on WI 5150 mental health holds and taken to a mental health facility.** Having time, resources, training and experience makes great strides in order to achieve desired outcomes for peaceful resolutions that work towards long-term stabilization and result in improving the overall health of the community.

COVID-19 has continued creating further challenges to CSET’s efforts in regards to connecting individuals directly with substance abuse treatment facilities. However, despite these challenges and during this first quarter, **CSET was able to conduct seventeen (17) warm hand-offs** with local substance abuse treatment facilities. For all of 2020, CSET, led by Measure Z’s MIST Officer Swanson, has been able to connect forty-one (41) individuals directly to substance abuse treatment facilities.

CSET, led by Measure Z’s Ranger Gagnon and working in collaboration with UPLIFT Eureka, continued efforts of clean-ups along Eureka’s Waterfront Trail, Parks, and Old Town area. Much of these clean-up efforts were made in response to abandoned illegal encampments which caused significant environmental damage. **During the first quarter, CSET collected just over nine thousand (9,405) pounds of trash.**

In order to fill continuous service gaps, CSET and UPLIFT Eureka Homeless Outreach Workers continue daily collaboration in addressing education and prevention for COVID-19 within Eureka’s homeless community, in addition to continued efforts to connect individuals with basic needs and services such as food, clothing, and housing. Besides using platform locations for outreach, such as Saint Vincent de Paul Free Dining Facility, CSET and UPLIFT Eureka have progressed outreach efforts to include weekly ride-a-longs. These weekly ride-a-longs also allows for a dual-response approach (law enforcement/social worker) when appropriate. Besides daily collaboration with UPLIFT Eureka, CSET continues strong working partnerships with a multitude of community partners with the most prevalent community partners being Betty Kwan Chin Foundation, Eureka Rescue Mission, and Saint Vincent de Paul Free Dining Facility. The following are a few of the highlighted collaboration with community partners during the first quarter:

- Betty Chinn – assisted in connecting an individual back home in San Jose.
- Betty Chinn – housed multiple individuals at Blue Angel Village.
- CWS – assisted in attempting to locate an at-risk, juvenile female who is homeless in Eureka.
- DHHS APS – worked with placing an individual into a Skilled Nursing Facility.
- DHHS Sempervirens – assisted in connecting individual back home in New York.
- Eureka Rescue Mission – assisted an individual return to family in Texas.
- Food for People – assisted with approximately three food distribution events per month.
- UPLIFT Eureka, DHHS HOME, Betty Kwan Chin Foundation, Arcata House Partnership, and IHHS – able to house a family of three, which had been homeless in Eureka for some time, and establish wrap-around support.
- UPLIFT Eureka – three major abandoned encampment clean-ups

In reference to social media, due to the sensitive and confidential nature of certain CSET/MIST activities, some of the efforts put forth by the Eureka Police Department’s CSET/MIST team cannot be released on social media. However, the Eureka Police Department has been not only utilizing social media (Facebook, Instagram, Twitter, etc.), but also press releases to more formal media outlets, for the purpose of educating the public of our Measure Z funded activities and successes. These press releases have highlighted Measure Z funds and their part in these successes. Here are several additional posts that outlined activities and community involvement of our Measure Z funded positions, or the partnerships of the CSET team and UPLIFT.

<https://www.facebook.com/watch/?v=747052186074271>

<https://www.facebook.com/eurekapd/posts/3810869802257979>

<https://www.facebook.com/eurekapd/posts/3855579527787006>

[https://kiem-tv.com/2020/05/29/epds-cset-assists-local-](https://kiem-tv.com/2020/05/29/epds-cset-assists-local-shelters/?fbclid=IwAR31eokAR2A4mWz50QG3t_hhLaxknjdxS6u22u0Q93AKxH9sE50114z2Jf0)

[shelters/?fbclid=IwAR31eokAR2A4mWz50QG3t\\_hhLaxknjdxS6u22u0Q93AKxH9sE50114z2Jf0](https://kiem-tv.com/2020/05/29/epds-cset-assists-local-shelters/?fbclid=IwAR31eokAR2A4mWz50QG3t_hhLaxknjdxS6u22u0Q93AKxH9sE50114z2Jf0)

<https://www.facebook.com/NorthCoastNewsTV/videos/635892787126666/>

All these posts were well received by our followers and helped promote our efforts with the assistance of Measure Z funds.