

**COUNTY OF HUMBOLDT
JOINT INFORMATION CENTER**
Telephone (707) 441-5000

FOR IMMEDIATE RELEASE
Oct. 21, 2020



For more information, contact:
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(707) 441-5000
covidinfo@co.humboldt.ca.us

COVID-19 Text Message Notifications Down; Email Notifications Still Work

Subscribers to COVID-19 text message notifications currently are not receiving alerts due to a bug caused by a recent update to the vendor's system. Email notifications continue to be received.

The vendor that hosts the county's website, CivicPlus, is working to resolve the issue, but there is no timeline for restoration of text message notifications. County residents are encouraged to subscribe to email notifications at humboldt.gov/covidsubscribe until the issue is resolved.

For the most recent COVID-19 information, visit cdc.gov or cdph.ca.gov. Local information is available at humboldt.gov or during business hours by contacting covidinfo@co.humboldt.ca.us or calling 707-441-5000.

Humboldt County COVID-19 Data Dashboard: humboldt.gov/dashboard,
Follow us on Facebook: [@HumCoCOVID19](https://www.facebook.com/HumCoCOVID19),
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Humboldt Health Alert: humboldt.gov/HumboldtHealthAlert

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