

**ATTACHMENT 1
QUARTERLY AND FINAL SUMMARY REPORT**



**COUNTY OF HUMBOLDT – MEASURE Z
Report Form**

Organization Name: Eureka Police Department **Report Date:** October 31, 2019

Contact Name: Greg Sparks, City Manager and Steve Watson, Chief of Police **Phone:** (707) 441-4095

I. QUARTERLY NARRATIVE (please attach a maximum of 1 page, exclusive of attachments)

A. Results/Outcomes

- 1. Please describe the Measure Z activities completed and/or total numbers served or reached.
- 2. What difference did Measure Z funding make in our community and for the population you are serving? Please discuss evidence of effect (e.g., community indicators, outcomes, etc.).
- 3. Describe any unanticipated impacts of receiving Measure Z funding, positive or negative, not already described above.

II. FINAL SUMMARY REPORT (please attach a maximum of 2 pages, exclusive of attachments)

A. Lessons Learned

- 1. Describe what you learned based on the results/outcomes you reported in Section A above and what, if any, changes you will make based on your results/outcomes.
- 2. What overall public safety improvements has your organization seen as a result of receiving Measure Z funding?

QUARTERLY AND FINAL SUMMARY REPORT

Due dates:

Quarter	Dates Included	Date Report Due to County
1	July 1 through September 30	October 31
2	October 1 through December 31	January 31
3	January 1 through March 31	April 30
4	April 1 through June 30	July 31
Final Summary Report	Based on contract term	One month after term end

I. QUARTERLY NARRATIVE

1. During this quarterly period, Measure Z funded a full-time Police Officer (MIST), a dedicated Waterfront Parks Ranger (sworn), a part-time Homeless Liaison, and a Homeless Services Programs Supervisor.

Measure Z has empowered the City of Eureka to create and employ a Homeless Services Programs Supervisor, whose primary goal is to facilitate and oversee a program titled “Uplift Eureka.” This position is a great asset to our CSET/MIST officers. Here is what UPLIFT Eureka provides:

UPLIFT Eureka is a new homeless resource and support program run through the City of Eureka’s Community Services Department and supervised by a Measure Z-funded Homeless Services Programs Supervisor. UPLIFT aligns with Housing First principles in supporting individuals and equipping them with the tools to gain housing such as the necessary documentation and employment history. There are no barriers to entry into the program and UPLIFT is intended to serve as the quickest path from homelessness to housing. UPLIFT Eureka is a data-driven program designed to strategically guide homeless community members through a series of resources, supportive programming, and work programs with the assistance of volunteer “co-pilots.” The copilots serve as advocates for the participants as they work their way to success. Uplift Eureka provides the homeless with the tools to reclaim independence, dignity and employment. These goals are achieved through four primary components:

1. Job Skills Training Program: The primary incentive for homeless individuals to join uplift is the Job Skills Training Program. UPLIFT participants join a team where twice a week they participate in three-hour shifts doing street cleaning and beautification projects where they are trained on aspects of facilities maintenance, vegetation management, custodial services etc. In return, they are compensated with a paid stipend or grocery gift card they can utilize to purchase food.

2. Programmatic Support: UPLIFT participants attend a weekly meeting with each other. This meeting is facilitated by the Homeless Services Program Supervisor, who facilitates a group discussion about the participants’ progress with their personal goals and beautification work projects. UPLIFT participants are also partnered with a “co-pilot.” Copilots are volunteers who are trained through the City of Eureka. They meet once a week one-on-one with participants to work with them on their progress and to help them set up appointments, discuss goals, and work on resumes or other important documentation. Participants also partake in a bi-monthly four-part workshop titled “Pathway to Payday” where they are taught how to develop a master application, do mock interviews, and perform speed-round dating style interviews with actual businesses that are hiring.

3. Resource Management: The UPLIFT program has also developed a comprehensive Resource Guide. This guide is categorized in a way to help both the participant and copilot navigate available resources in the community. These categories include Safety, Basic Needs, Documentation, Employment, and Housing. Each of these categories feature organizations and sources that offer services and resources that fit into those descriptions. The user friendliness of this resource guide has made it easy to assist participants in being able to navigate services and achieve their goals.

4. Strategic Milestones Path: UPLIFT guides homeless members of the community through a leveled goal setting process. It is systematically designed to ensure participants have the tools to take advantage of the resources that ultimately lead to employment and housing. It is also designed for individuals to go at their own pace. The milestones and levels are broken up into the following: Level 1: This entry level is ensuring homeless members of our community get their most basic needs and tools they would need in order to even take advantage of resources to obtain housing based on current, traditional and non-traditional methods.

Level 1 Milestones: Obtained a Social Security Card? Obtained a Picture ID? Signed up for the Beautification Team? Obtained Temporary Housing? Applied for CalFresh (food stamps)? Acquired a Cell Phone through California LifeLine? Obtained an Email?

Level 2: This level focuses on the rebuilding stage to begin to gather the goals and remove the barriers they would need to obtain housing. Level 2 Milestones: Created a Resume? Checked their Credit Score? Gotten a Job? Gotten a Checking Account?

Level 3: Now that most traditional barriers have been removed by going through Levels 1 and 2, this level focuses on the participant leveraging the tools obtained, to begin the process of actually obtaining housing.

Level 3 Milestones: Applied for Housing Vouchers through the Housing Authority? Saved enough for Permanent Housing (1st month's rent and deposit)? Applied for rentals with various Property Management companies? Obtained Permanent Housing?

The Participants work on the Milestones weekly, either on their own, or with their CoPilot. The data is then tracked in the excel spreadsheet to keep up with how each individual Participant is progressing. The excel spreadsheet also graphs how all the Participants from that particular referrals are progressing. The following are statistics for the UPLIFT Eureka program, which started in late November of 2018: Uplift has served more than 49 members of our community since the inception of the program. We currently have 36 active participants. Nine participants have gotten into permanent housing while in the Uplift program. In the month of October 20 people secured permanent housing bringing the programs total to 29 this year. Housing is being funded by HEAP monies secured by Uplift Eureka.

Pathway to Payday has placed nearly 90 individuals in jobs since November 2018. All 21 participants from the August 2019 Pathway to Payday were invited for a second interview with many being offered jobs on the spot. Results data isn't complete for the August 2019 Pathway to Payday since participants are still involved in the hiring process. Since the inception of Uplift, 17 participants obtained jobs, 21 participants met all documentation Milestones, and participants are averaging 7 Milestones met over their first four weeks.

Future: The future of Uplift is looking bright. We just received word that our proposed HEAP funding budget has been approved to expand the Uplift program. This will allow us to accommodate more participants and implement the first-of-its-kind-in-our-region Diversion Program. EPD, the Community Services Department and the City Attorney's office have worked out the specifics of the Program. The Diversion Program is for individuals who commit minor infractions. Those individuals will be allowed to enroll into Uplift. Based on where that individual is in relation to Uplift's Milestones, that individual will be afforded the opportunity to demonstrate accomplishment of reaching certain Milestones in lieu of fines and associated court appearances. This will greatly enhance those individual's ability to better their lives and proceed on a path to being housed.

Here is a video outlining the City of Eureka's CAPE program and the inception and implementation of the Uplift program: <https://www.youtube.com/watch?v=5YlhTzk0lFI>

Once Measure Z funding was secured we began the hiring process for our Homeless Outreach Worker (HOW). The City of Eureka, CAPE/Uplift, secured funding for a second HOW. Both positions have been successfully filled and the HOW are receiving training and will begin work in early October. The HOWs will work under the UPLIFT Eureka program and serve much as a DHHS representative does with MIST. The HOW will ride-along with our CSET/MIST officers, as well as work on their own and use their training and experience to answer questions, provide resources and act as that first face of the program to guide participants to success. In no way is this meant to replace our relationship with DHHS it is to further relationships and to address a population of our community that doesn't fit the needs and criteria of our MIST program. The two programs have the ability to work hand and hand to ensure we are monopolizing all the resources available in our community to serve those in the greatest need. We will introduce the HOWs next quarter!

EPD's Community Safety Enhancement Team (CSET), which is made up of our Measure Z funded positions, including our MIST officer, and augmented by a Sergeant and a two (2) sworn Officers (funded by EPD) made 2 formal referrals to MIST, and 7 warm hand-offs to Waterfront Recovery. It should be noted that while our outreach efforts are always ongoing and successful, they will always need to be balanced with enforcement. Quality of life issues and small acts of incivility must be addressed to keep the peace and create a living environment for all to enjoy. The enforcement activities below aren't solely directed toward the homeless or mentally ill. Often there are other crimes, and underlying issues, that may present itself when an officer encounters an individual on the street. Many of these enforcement actions occurred on our trail systems or in our higher calls for service areas. Many of these contacts were conducted on individuals who prey upon the homeless and mentally ill. There must be accountability in our society and sometimes this accountability must be controlled through enforcement.

On top of CSET's outreach efforts, their enforcement activities resulted in:

- EMC citations issued: 52
- Misdemeanor citations issued: 2
- Warrant Arrests: felony 14/ misdemeanor 52 /
infraction 3
- Fresh Arrests: felony 9 / misdemeanor 84
- Traffic Citations: 4
- Pounds of Garbage Removed: 20,110 lbs.

2. N/A

II. FINAL SUMMARY REPORT (please attach a maximum of 2 pages, exclusive of attachments)

A. Lessons Learned

The Eureka Police Department's (EPD) Community Safety Enhancement Team (CSET) celebrated their first year this July. The team's mission is working with mental health, local businesses, the District Attorney's office, City of Eureka code enforcement, and many other stakeholders in devising progressive strategies to provide outreach to those in need of assistance, while identifying those victimizing members of the community and holding them accountable. Three (3) of this unit's six (6) members are funded by Measure Z funds and make up the Eureka Police Department's Mobile Intervention Services Team (MIST) staff. The team's success and impact on the community is unprecedented. The team's ability to build relationships with those in need and those who have the resources has benefited more than we could have imagined. Their efforts have been noticed and recognized by other city and county departments, organizations whose primary goal is to help those in need, and by the community at large!

The CSET/MIST teams have adjusted their focus from working a "Top 10 list" of high-end users of services, to focusing on the top two individuals. They continue to monitor the entire list but this new approach continues to be quite successful. The focus on a smaller number of individuals has allowed for not only swifter efforts in attempting to ensure these subjects become stable, housed, and are receiving effective services, but also has led to better pre-planning taking place to address those individuals' "setbacks". Members of DHHS (MIST) and our CSET team meet monthly to discuss clients and to update and roundtable those identified on the "Top 10 List." This relationship is constantly growing and that is obvious by the level of success and working relationships we have established.

On September 25, 2019 EPD CSET team collaborated with Saint Vincent DePaul dining facility and Eureka Main Street and hosted a collaborative BBQ and Community Service Fair. There were more than 1000 plates served and 40+ service providers present offering services to the most vulnerable members of our community. For more information on the event follow this link to our Facebook post regarding the event:

<https://www.facebook.com/eurekapd/posts/2908516905826611>

Measure Z funded officers maintain a frequent and visible presence throughout the community, including the newly expanded waterfront trail. Our Parks and Waterfront Ranger's presence has made great improvements in our parks and greenbelt areas of the City, through both outreach and enforcement efforts. The filling of this position has also allowed for us to provide seven (7) days a week Parks/Waterfront Ranger coverage to these areas. Here is a link to a video produced to outline the work of our Measure Z funded Parks/Waterfront Ranger Dennis Gagnon:

<https://www.facebook.com/eurekapd/posts/2908516905826611>

Forming our CSET/MIST team with our Measure Z funded positions, augmenting with additional EPD funded staffing, has allowed for far more frequent and effective opportunities to engage and offer referrals to homeless individuals. Our two primary Measure Z funded positions had **718 self-initiated contacts** during this quarter with the entire team having **1,388 self-initiated contacts**. This more frequent outreach and intervention/support has resulted in those more severely mentally ill and chronically homeless in Eureka receiving more timely and intensive support. It has also allowed for our staff to build rapport with individuals, which in turn helps reduce the need for enforcement. This has led to better communication between our staff and our homeless population. These honest conversations have allowed us to better identify those having substance abuse issues and getting them in contact with recovery services. In July, due to circumstances that were out of our control, funding for Waterfront services weren't available. However, we used other resources and funding options to get **7** subjects transported, at their request, and handed off to Waterfront Recovery staff for treatment. The funding issue has been resolved (2nd

Quarter) and those we will be able to connect with Waterfront Recovery services will be significantly higher in our next report.

The Eureka Police Department continues to be contacted by citizens and business owners regarding their improvement observations in the greenbelt areas along the waterfront, the Hikshari Trail, Old Town and several parks in the City. Citizens have commented that they feel much safer when using these areas for recreational and other purposes. This is vital as we move into our heaviest event time of the year in Old Town and along the waterfront. Our Park Rangers and CSET team are vital to ensuring the success of these events along with providing the safe and calming atmosphere that invites our community as well as others from around the world to enjoy what Eureka has to offer. Here are some events our MIST/CSET officers took part in: Arts Alive, Old Town Walks, Thursday Night Concerts, Friday Night Markets, as well as several other smaller events. A lot of these are just community events but it is vital to have our MIST/CSET team at these events to use their skill sets and the relationships they have built to ensure successful events and to ensure a safe place for all community members to enjoy themselves.

In reference to social media, due to the sensitive and confidential nature of certain CSET/MIST activities, some of the efforts put forth by the Eureka Police Department's CSET/MIST team cannot be released on social media. However, the Eureka Police Department has been not only utilizing social media (Facebook, Instagram, Twitter, etc.), but also press releases to more formal media outlets, for the purpose of educating the public of our Measure Z funded activities and successes. These press releases have highlighted Measure Z funds and their part in these successes. Here are several additional post that outlined activities and community involvement of our Measure Z funded positions, or CSET team and our partnership with Uplift.

<https://www.facebook.com/eurekapd/posts/2799190566759246>

<https://www.facebook.com/eurekapd/posts/2829358090409160>

<https://www.facebook.com/eurekapd/posts/2829358090409160>

https://northcoast.coop/co-op_news/co-op-returns-to-profitability-introduces-exciting-new-menu-options-supports-local-ecosystem

All these posts were well received by our followers and helped promote our efforts with the assistance of Measure Z funds.

I would like to end this report with some bonus notes from our Measure Z efforts (CSET and MIST):

- Met with APS about a local resident and helped implement a new housing plan for the client who was begin victimized by temporary residents that had taken over their location. The MIST officer and our former MIST officer (Now POP Det.) assisted with moving the client's property to the new location and ensuring their new home was all set up!
- (Measure Z Park Ranger) Assisted two (2) subjects in getting new ID cards through DHHS Home and transported them to DMV. For many living on the street, something as simple as an ID card is needed to get any services or even start the process for any services. This is one of the vital functions of the Uplift program and a milestone they strive to achieve with their participants.
- (Measure Z Park Ranger) Coordinated four (4) trips for individuals to attend AA meetings. Additionally, built a bridge with AA to provide further services as needed.
- A male with severe physical impairments was housed at a local motel – This individual has been a significant issue for EPD and DHHS and burned bridges with services and locations throughout the county. While this is a temporary fix, our MIST officer is working with DHHS to locate a skilled nursing facility to permanently house the individual.
- Connected a male and female with housing through Betty Chinn

As an agency we do our best to relate our Measure Z efforts to our citizens and to the committee. This is just a snap shot of our first quarter efforts and accomplishments. If anyone is ever interested in further information about EPD's efforts utilizing Measure Z funds please contact Sergeant Leonard La France @ 441-4232.

