

RIVERWOOD INN

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Phillipsville, CA. 95559
(707) 943-1766/943-3333
loreen@asis.com/www.riverwoodinn.info

March 19, 2009

To: The Humboldt County Planning Commission
RE: Phillipsville Zoning

Members of the Commission:

I bought the Riverwood Inn in 1995. I had a vision for the Riverwood, much the same as the vision presented in the 2000 Avenue of the Giants Community Plan. The Riverwood was operating only as a bar. The restaurant portion and the lodging areas were in disrepair and not functioning. I put everything I had into purchasing the business and through constant reinvestment, hard work and sacrifice, I made my vision reality. Last October we were in Sunset Magazine as a motorcycle destination for Humboldt Redwood visitors. We now receive guests from all over the world. Last year I had 572 overnight guests and I am already taking reservations for 2009.

The restaurant portion of the Riverwood has been in continual operation since 1999 as a Mexican restaurant which employs six people and sometimes more during peak summer months, although we are busy year round. The Riverwood has a pool room with video games for kids so many families enjoy coming in for a delicious, affordable lunch or dinner. Our liquor license has been extended to cover the wonderful front porch of the Riverwood and this summer I will be creating an additional outside dining area adjacent to the porch. We have seven additional employees who work as bartenders, servers and innkeepers. Since 1995 I have operated the Riverwood as a music venue, bringing in well known artists such as Guitar Shorty, John Lee Hooker Jr., Maria Muldauer, Norton Buffalo and Roy Rodgers. We draw music lovers from all over for Northern California and even Oregon for our shows.

Because we advertise in Thunder Press we have many motorcycle riders include us on their tours, coming from as far as New York and Michigan.

Many riders fly over from Europe and rent motorcycles to tour the redwoods. We attract people, we don't detract people.

All my figures represent just the bar/inn portion of the Riverwood as the restaurant keeps separate books for expense purposes and they are not available to me at this time due to tax preparation, but last year in 2008 the bar portion grossed over \$300,000.00 compared to 1998 when my gross was \$132,000.00. Payroll this year was \$43,076.00 compared to \$13,000.00 in 1998. These are dollars that go right back into our community. Sales tax and bed tax last year totaled \$22,000.00. This year I spent \$7,000.00 on advertising compared to \$659.00 in 1998. In 2008 alone I spent \$22,996.00 on repairs and improvements to the Riverwood, hiring local carpenters and plumbers and service persons. Since 1998 I have spent more in repairs and improvements than I paid for the whole building and I still don't own the property....yet.

The Avenue of the Giants is the main attraction to this area, period. Check the statistics. Part of that attraction, through hard work and constant promotion, is the Riverwood Inn. Phillipsville is the very first town visitors approach from the south. Wide eyed and excited to see the trees, they first see the Deer Horn Trailer Park, a motley assortment of trailers, RV's, some with mold covering the siding. There are assorted vehicles, some running, some not. The Deer Horn is home to many residents but over the years since I have been here the park has been operated just under the radar of decency. The State Department of Housing and Community Development are responsible for trailer parks however due to staffing shortages they often can't properly monitor or supervise these parks. Sewer, rodent, abandoned vehicles, crime and garbage problems abounded in the Deer Horn until a few years ago, due to numerous complaints and letters from me, the State finally came down hard on the previous owner and under threat of closure she was forced to do repairs needed, but it is still an eyesore and not getting any better under the new owner who purchased it this summer. This owner also owns the Madrona Motor Court.

This brings me to the Madrona Motor Court's proposed conversion to low income housing. Phillipsville has had enough. Already the Madrona is legally, or illegally operating as low income housing. In the years since it was purchased there have been many problems attributed to the Madrona. The current owner began renting out the rooms on a monthly basis almost as soon as she purchased it, literally bringing in people off the street. Many had drug, alcohol and mental problems. People come and go. Children, dogs, felons, drug users, nice people, bad people.....we never know which, inhabit

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the Madrona. All day long they walk back and forth in front of the Riverwood to the store down the street. It's a constant parade. My guests sometimes get quite an eyefull while enjoying their lunch or dinner. Often in the morning I find that my ash tray cans have been dumped and rummaged through and find evidence of drug use on my porch after my business hours. I'm waiting for the call in the middle of the night to tell me that the Riverwood is on fire because someone left a burning cigarette on the porch or came back and set it on fire because I refused them service. (see attached email dated June 7, 2004 to Roger Rodoni)

On August 19, 2004, a community meeting was called in Phillipsville by then Supervisor Roger Rodoni. Present were representatives of nearly every county agency and the focus of the meeting was the problems within our community caused by the Madrona Motor Court. Not much has changed since 2005. (see attached agenda)

The current owner of the Madrona now owns the Deer Horn Trailer Park as well as numerous properties within and surrounding Phillipsville. She is not a good steward of what she owns. Concern regarding these issues generated the meeting held on March 12th, again uniting the community of Phillipsville to voice our objections to having our town further degraded.

In 2004 a Community Assessment was done by Michelle Kelly RN, MN, FNP at Humboldt State University (707-836-5143). This survey is very interesting in regards to our community. Please take the time to read it and consider their findings. I am also including a copy of the Avenue of the Giants Community Plan for your convenience and an email from me to Supervisor Roger Rodoni dated June 7, 2004 which outlines problems we were having then and problems we are still having now. (attached)

In conclusion, I sincerely hope that you will listen to our community and not change the zoning on the Madrona Motor Court. It doesn't seem to matter to the owner what is legal or not, since she continues to do whatever she wants to do without consequences and now, since she does own so much property and housing within our area, we have no reason NOT to believe that she will continue with her violations and irresponsible management. If I constantly had the violations that she is responsible for, I would be out of business. Period.

Attachments: Communication dated 6/7/04 to Supervisor Roger Rodoni
 Avenue of the Giants Community Plan
 Community Assessment dated May 4th, 2004

Thank you for your attention,

A handwritten signature in cursive script, appearing to read "Loreen Eliason".

Loreen Eliason, owner
Riverwood Inn

Avenue of the Giants Community Plan

Community Setting: Phillipsville

Background

The sunny flatlands of Phillipsville, population 140, elevation 280, open west of the roadway at 2.3 miles. The paved, one-lane Phillipsville Road exits here and there is access to the South Fork Eel River. Northward along the Avenue is the town's business district, a small collection of tourist accommodations and food, drink and gifts establishments. The grocery store dates from the 1920's, when it was part of the neighboring Deerhorn Lodge. Phillipsville also has a new Volunteer Fire Hall.

Community Vision

In the future, the Phillipsville community will continue to be an attractive southern gateway to the Avenue of the Giants. There will be community meeting, recreation and social facilities for local residents and visitors as well as a reliable water system and a completed Fire Hall. Successful cottage industries will employ adults and youth in the community. Affordable housing and improved low-income housing will be available and property values will be comparable to similar areas.

Phillipsville and the State Park will have an interdependent relationship and the Park will be well-utilized and easy to access. There will be plenty of things for tourists to do in Phillipsville, and tourists will stay longer. The recreational fishery on the Eel will be restored and there will be more river access and more river-oriented recreation uses. A safe, multi-use path winds along the Avenue and the southern end of the Avenues will be more park-like with redwoods

Existing and Proposed Land Use Classifications

Commercial Recreation (CR)

This classification is intended for commercial recreation facilities and accommodations and recreation/tourist oriented sales and services geared to local and visitor needs.

Conservation Flood Plain Recreation (CFR)

Applied to the channels of river and streams, including the areas which carry normal flood waters or the between existing or planned levees, dykes or other such flood control features, and in which conditions for recreational uses are favorable.

Rural Residential (RR)

This designation applies to large lot residential uses that typically rely upon on-site water and wastewater systems. Varying densities are reflective of land capabilities and/or compatibility issues. RR5-20 and RR20 are rural residential designations for lands with slopes generally less than 30% and served by individual water and wastewater systems and good road access. RR40, RR60, and RR160 designations are applied to more remote, steep and high hazard areas or where appropriate to ensure compatibility with adjacent resource production and open space uses.

Possible Land Use Designations

Residential Estates (RE)

This designation is used for lands adjacent to urban areas or rural communities and with limited public services but suitable for single-family residential use. It is also intended as a transition from urban development to rural lands. Clustering policies are suggested to assist in buffering adjacent resource production or open space uses and to retain contiguous open space. This classification is commonly used in water-only service areas.

Rural Community Center (RCC)

The Rural Community Center (RCC) classification is used for small unincorporated towns and community centers which provide a variety of community and tourist oriented goods and services, but that may not have developed identifiable commercial or residential districts. These centers may also serve a small grouping of rural residential housing, allowing limited retail and public services. The maximum residential density is 1 dwelling unit per acre with community water, or 2 to 4 dwelling units per acre with a package treatment plant, and the maximum allowable FAR is 2.

Subject: (no subject)Phillipsville Problems
From: Loreen Eliason <loreen@asis.com>
Date: Mon, 07 Jun 2004 10:40:38 -0700
To: Roger Rodoni <rrodoni@co.humboldt.ca.us>

Hi Roger. I am sure that you have read the letter to you from Kathi Hire. For her to finally write to you means that she is at the end of her rope. Kathi is one the nicest and non confrontational people that I know, but she has really had it, as have I. Did you know that the Community Outreach people come to the motel every week? All times of the day, these people are parading up and down the street in front of my business. The children never seem to be in school. There is one nut that Dottie seems to be supporting that I have warned on numerous occasions to stay away from my business. On Friday, he was on his bicycle out front. I told him to get away and he said that he had to get his gas cans. He had placed full gas cans on my front porch and my side porch! That's all I need is a nut with full gas cans hanging around the Riverwood! I also want you to know that I have been giving information for nearly a year to the Humboldt County Drug Task Force regarding methamphetamine sales in Phillipsville. I have given them license numbers, addresses, descriptions of vehicles and people. Some Mexican gangs have moved into this area and are supplying the trailer park and the Madrona Motel with drugs. I have given them names, places where they live. Nothing has been done about that either. When will some action be taken? This situation is getting really, really bad. I'm tired of my property values and that of my neighbors going down hill since Dottie and Russel came to this town. She has people stuffed all over the place, in trailers, cabins, under rocks. She is not licensed or trained to deal with these people. They are dangerous and volatile. I'm tired of throwing them out of my business and I am tired of the drug dealing going on and on and on. Actually, one guy names Jim Jones, who is extremely violent (86'd from my place) was busted last week by Dottie for having sex with a 14 year old girl at the motel. Dottie should have called the police and had him arrested, but I guess she thinks that she can be the sheriff, the mayor and the judge and jury. She thinks she is Mother Theresa and we are all fed up. Please see if there is anything the County can do to stop her crusade before someone really gets hurt!

Thanks, Loreen

PHILLIPSVILLE COMMUNITY MEETING

**Thursday, August 19, 2004
5:30 to 7:30 P.M.
Phillipsville Fire Hall**

- **Introductions**
- **Building Department** *Todd Sebore*
 - **Illegal Structures** ✓
 - **Building Permits: When Required / Exemptions**
 - **Building Standards**
 - **Hazardous Conditions**
 - **Development in the Flood Plain**
 - **Violations**
- **Environmental Health** *Brian Cox*
 - **Inadequate/Unsafe Housing - Substandard Housing Program**
 - **Inadequate Sewage Disposal**
 - **Garbage/Solid Waste Accumulation**
- **Mental Health** *Jerry Sardinia* *Heath & Herman*
 - **Mentally Ill Homeless** ✓
 - **Illicit Drug Abuse**
- **Safety**
 - **Abandoned/Junk Vehicles & Trailers**
 - **Security/Community Safety**
- **Community Input**
- **Conclusions**
- **Next Steps**
- **Adjourn**



je.igreer@hotmail.com

Printed: Monday, June 7, 2004 12:36 PM

From : michelle kelly <mdk4@humboldt.edu>
Sent : Tuesday, May 4, 2004 2:03 PM
To : girlblue2u75@yahoo.com, jerigreer@hotmail.com, Harmony@Asir.com, aed15@humboldt.edu
CC : jc1@humboldt.edu
Subject : Community Assessment grade

Dear Phillippsville group -
Pass this on to your group.
Your group received an 98% for your project. Good work.
We suggest you give your ideas to some of the community informants and decision-makers you contacted...

Michelle Kelly RN, MN, FNP
Humboldt State University
1 Harpst Street
Arcata, CA 95521

Tel 707 826 5143
Fax 707 826 5141
mdk4@humboldt.edu



jerigreer@hotmail.com

Printed: Monday, June 7, 2004 12:33 PM

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From : amy carney <girlblue2u75@yahoo.com>
Sent : Monday, June 7, 2004 11:14 AM
To : jerigreer@hotmail.com
Subject : community capacity

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What is community capacity?
 ~ Community Capacity is a term that conjugates community development and community empowerment under one umbrella term.

In terms of providing and promoting health care programs for a community, community capacity has been shown to strengthen not only the long term goals of health professionals but also those of the community itself. The idea is that the community itself goes through the process of identifying their needs, creating their own goals, assessing what support that already exists, implementing the program, and lastly evaluating its effectiveness. This is done with the partnering of the health care agency or personnel involved in the targeted area , etc...

The purpose is two-fold and what is termed parallel tracking. Parallel tracking is accomplishing two goals at once. The term killing two birds with one stone is appropriate in describing parallel tracking. By going through the process, the theory is that the community becomes empowered and is invested in its' own care. Due to this outcome, the desired goal (the program or whatever has been created as a goal) is strengthened by the investment of the community in its own process of growth and development. The end result being an empowered community with a strong program in place.

Do you Yahoo!?
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N462 Phillipsville Community Assessment Project

A Project of the
 Humboldt Community Development Corporation

By: Nancy Carney Alison Dorn
 Jeff Greer Julia Haydal

May 2, 2002

Avenue of the Giants



Avenue of the Giants
 "was originally built as a stagecoach and wagon road in the 1380s" (Humboldt Redwoods State Park, Avenue of the Giants Auto Tour pamphlet)

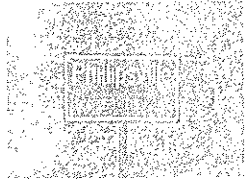
Welcome to Phillipsville!

Phillipsville, the southern most town on the "Avenue," is a very small and isolated unincorporated community. It is nestled in the redwoods and on the sunny flatlands of the South Fork of the Eel River.

Population Density

U.S. Census Bureau, 2000:

- California: 23,511,618
- Humboldt: 127,216
- Phillipsville, CA 95559: 150 (estimate currently 170 as of 1/98)



• Phillipsville sign: 270
 GO FIGURE!

Age Distribution/Gender Ratio

		Male	Female
0-19 years:	43	18	25
20-44 years:	48	22	26
45-64 years:	44	24	20
65 and over:	13	7	6

Source: U.S. Census Bureau, 2000

Race

• Caucasian	143	90%
• American Indian	7	4.7%
• Some other race	1	0.7%
• Two or more races	7	4.7%

Source: U.S. Census Bureau, 2000

Number of Households

- iv Owner-occupied housing units 101
- iii Renter-occupied housing units 43
- Median Gross Rent \$605

*NOTE: There are no "vacant housing units" available in Phillippsville.

Source: U.S. Census Bureau, 2000

Household Income

- iv Median income \$12,125
 - iii Per capita income \$11,900
 - ii Poverty Status
- 2000 population in poverty (2000 census) 11.8%
- 2000 population in poverty (2000 census) 11.8%
- | Category | Percentage |
|----------------------|------------|
| Less than \$10,000 | 21 |
| \$10,000 to \$14,999 | 30 |
| \$15,000 to \$24,999 | 27 |
| \$25,000 to \$34,999 | 9 |
| \$35,000 or more | 13 |

Source: U.S. Census Bureau, 2000

An interesting point...

- iv 1/3rd of all households in Phillippsville do not own a vehicle!
- iii This has ramifications regarding employment, education, access to health care, and a myriad of other issues

Source: U.S. Census Bureau, 2000

Employment

- iv 67 years of age:
 - 38% are employed
 - 62% are not in the labor force
- iii 1/3 of males and 1/3 of females without a disability are not employed

According to Smith and Maurer (2000), this is consistent with rural populations

Source: U.S. Census Bureau, 2000

Educational Status

- iv Youth - Public Schools
 - (Redway Elementary K-7th, South Park High School 8th-12th; some kids may attend Agnes Johnson Elementary in Weaon, approximately 15 miles north)
 - 5th-8th grade 31
 - 9th-12th grade 11
 - iii Adults
 - 19 never graduated from high school
 - 32 graduated from high school or received G.E.D.
 - 12 attended college, but received no degree
 - 12 received Associate Degree
 - 6 received Bachelor Degree (all >65 y.o.)
- *No data from 2000 graduate aged 25-64 years apart from all those who are fully literate in English

Source: U.S. Census Bureau, 2000

Occupations

- iii 32 females work in service-oriented occupations e.g. office and administrative support occupations, healthcare and production occupations
- iii 12 males work in trade occupations e.g. construction and maintenance

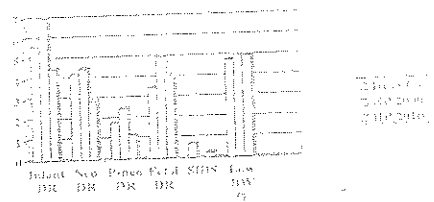
Source: U.S. Census Bureau, 2000

Infant Mortality Rate

- Phillipsville- Unable to obtain # of deaths per year not reported, or is lumped with all other unreported zip codes into 00000
 - All deaths 27 per 1000 births
 - Humboldt Co. 5.13 (3 yrs. av. 2000-2002)
 - California (2001): 5.3
 - U.S. (2001): 6.8 (record low)
 - Healthy People 2010 Objective: 4.5
- Source: Hesse, SAC (2001) FIMR/ DRI 2001

Humboldt Co. FIMR (2001), Compared to Healthy People 2000 & 2010

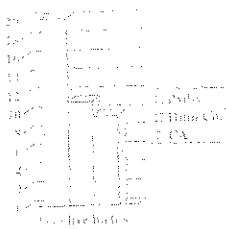
Source: Humboldt County FIMR/ DRI 2001



Teen Mothers

- Phillipsville (1998) 1 birth/8 births 20%
- Humboldt Co. 11.1%
- California 9.5%

Source: Hesse, SAC (2001) FIMR/ DRI 2001



Morbidity and Mortality

- Due to small population (<5 deaths/year), there is no reportable data on Phillipsville
- According to a key informant, Dr. Mark Phelps "Pneumonia, arteriosclerotic CVT, and COPD are the number one admitting morbidities"
- Jerold Phelps Community Hospital reports the number one admission into the hospital is respiratory related morbidities

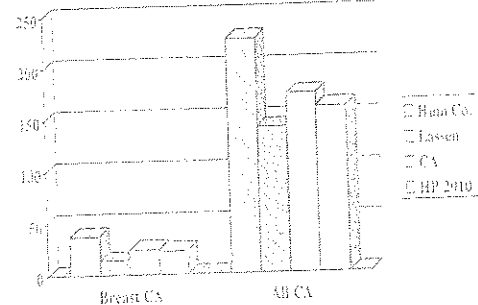
Humboldt County Highest Ranking Mortalities - three year average:

*Out of 58 counties in California.

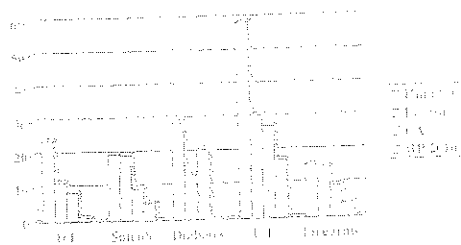
- The highest death rate due to female breast cancer
- 57th in deaths due to all causes, all cancers, and drug induced deaths
- 54th in deaths due to suicide & diabetes
- 53rd in deaths due to unintentional injuries & firearm injuries

Source: California DHS (2001) Healthy People 2010

Breast and All Cancers (CA)



Morality County & State Comparison



Substance Abuse

- There was a lack of hard data re: Phillippsville and substance abuse BUT many key informants, community members and outside agencies (physician, HCSP, Singing Trees Recovery Center, PHN, etc.) have consistently stated that the substance abuse problem is one of the top issues that need to be addressed in that community.

More anecdotal data re: substance abuse

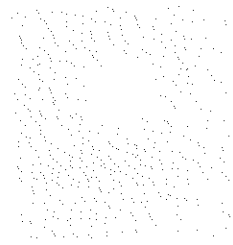
- Phillippsville Volunteer Fire Dept. (PVFD) stated that approx. 75% of first responder incidents concern violence (fights, domestic violence, abuse) related to substance abuse

Health Services Available in Phillippsville

- There are zero health services available in Phillippsville:
 - Street Outreach Services (S.O.S.) van comes 2x/week in baracka and offers mental health services.
 - PHN's makes home visits PRN
 All other health services must be traveled to in Redway, Garbersville, or elsewhere

Other Services Available in Phillippsville

- Deerhorn Market - caters to meals and tourists
- Phillippsville Post Office
- Road Runner Cafe (open Tuesday-Saturday)
- Riverwood Inn - Bar and Restaurant
- Phillippsville Volunteer Fire Department (PVFD)
- Nealy (re-formed) Phillippsville Community Services District (Water)



Services Not Available in Phillippsville

- There is no:
- Health Care
 - School
 - Church
 - Gas Station
 - Park or other recreation for youth

THE MAJORITY OF SERVICES ARE IN THE NEARBY TOWNS OF REDWAY AND GARBERVILLE, SOUTH ON HIGHWAY 101

So. Humboldt Health and other Services

■ REDWAY

- Redwoods Rural Health Center (RRHC)
- Other services: 3 private dentists, 1 private ophthalmologist (accepts Medi-Cal), and Healy Senior Center; provides lunches 3 days/week and The Quail, free transportation to elderly &/or disabled residents of Southern Humboldt county.
- Mateel Community Center: free lunches 3 days/week; provides space for community meetings, activities, concerts, performances.
- Laundromat, grocery store and other service establishments, post office, gas station, restaurants, churches, elementary school, etc.

So. Humboldt Health and other Services Continued

- Garberville, main "town" of So. Humboldt county:
 - Southern Humboldt Community Healthcare District includes Jerold Phelps Community Hospital and Southern Humboldt Community Clinic
 - Other services: acupuncture, chiropractor, dentist, Heart of the Redwoods Community Hospice, Greens Pharmacy, Seropthimist Loaner Closet for some medical supplies
 - All area banks, as well as service establishments, restaurants, library, PG&E, phone co.
 - DSS: 2 PHN, 2 CHOW, & support staff
 - *NOTE: There are no home health services for Southern Humboldt County*

So. Hum Health Care Coverage

■ MD per population	3
■ NP/PA per population	6
■ RN per population	18
■ LVN per population	4
■ CHN per population	2
■ CHOW per population	2
■ School Nurse per population	2
■ Midwives per population	4
■ Dentist per population	4
■ Pediatrician: 1 day per month	1

Community Strengths according to residents of Phillippsville

- PVFD
 - Hot August Days brings in revenue, tourists, and activity for locals
 - Community meetings are held there
- Phillippsville Community Services District (PCSD)
 - Recently transitioned into PCSD which qualifies for federal funding and grants to update infrastructure
- Local Business Owners
 - Offer entertainment and necessities that cater to locals and tourists

More Community strengths identified.....

- Sense of cohesiveness and community pride
- Location! Location! Location!
- Tourism related to World Famous Avenue of the Giants & Eel River
- Support of volunteers within the community
 - I.e. pouring of cement for fire station, community clean-up

Community strengths observed by surveyors

- Ability to compromise
 - I.e. "Water Wars" (30 yrs.) have finally been resolved; has become a community supportive resource and source of pride
- Willingness of community members to participate in survey
- Local grocery store has increased nutritional availability as opposed to previous owner
- Sense of community independence that translates into protectiveness, concern for fellow community members

The Challenges facing Phillippsville are all related to isolation

1. Lack of knowledge & presence of health related activities	Violence
2. Tobacco/Substance abuse (illegal & ETOH)	Lack of youth activities
3. Socioeconomic status	Mental health issues
4. Housing	Education system
5. Transportation	Child-neglect/abuse

COMMUNITY CAPACITY

Labonte and Laverack (2001)

What does it mean?

What are parallel tracks?

Short-term Goal #1

Increase community awareness of self-defined needs as evidenced by participation and completion of a needs survey by 60% of adolescent and adult population within 3 months of distribution

Short-term Goal #1 Interventions

- ▣ Create a needs assessment survey that includes possible creation of a community center/central facility to house various primary, secondary, & tertiary prevention programs
- ▣ Distribute survey at local Post office and local market; provide surveys to PHN, S.O.S., and other key community leaders to help distribute and facilitate completion of survey
- ▣ Identify one central location or person to collect surveys

Short-term Goal #2

- ▣ Increase community capacity through community involvement and development of a plan to address needs identified from survey as evidenced by >25% attendance of the community at the first meeting and increasing attendance thereafter.

Short-term Goal #2 Interventions

- ▣ Identify a community member that will initiate and facilitate a community meeting to discuss survey results within one month of survey result tabulation
- ▣ Create a Community Advisory Committee (CAC) to follow-up on identified issues and needs
- ▣ Facilitate a follow-up community meeting where CAC report back to community on progress of tentative plan to address identified needs

Our rationale

- All major problems we found link to isolation.
- When looking at interventions for the main challenge facing the Phillipsville community, we continually ran into the recurring problem that impeded any service/resource being brought to the community...

It was a question of...

WHERE????

Long-term Goals

Improve access and utilization of community based health related programs within three to five years of finished needs survey as evidenced by development and formation of a free-standing community center facilitated by CAC and the community itself

Long-term Goal Interventions

Locate and identify an acceptable location
Identify potential sources of funding
Begin fundraising activities such as food booth at Reggae on the River, Hot August Daze, Redwood Run, Community based benefits, solicitation of private donations and initiation of grant writer/application(s)

Long-term Goal Interventions Cont.

- Continue to inform and update community of progress and timeline for completion of community center through monthly community meetings
- Completion of necessary County permits and other requirements for proposed site
- Coordinate with Southern Humboldt and Humboldt County resources and agencies for future program placement and delivery

YOGA PRINCIPLE

In order for change to occur, you must make available and hold a space

References

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- Census 2000 summary file 1 (SF 1) 100-Percent Data. Retrieved March 18, 2004, from <http://factfinder.census.gov>
- Gibbon, M., Labonte, R., Laverack, G. (2002). Evaluating community capacity. *Health and social care in the community*. Vol 10, Issue 6, 485-491
- Humboldt Redwoods Interpretive Association. (2000). *Humboldt Redwoods State Park Avenue of the Giants Auto Tour* [Brochure].
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- Smith, C.M., Maurer, F.A. (2000). *Community health nursing: Theory and practice* (2nd ed.). Philadelphia: W.B. Saunders Co.

Personal Communications

- | | |
|-----------------------------|-------------------------------|
| J. Brubaker, April 21, 2004 | P. Mitchell, April 22, 2004 |
| I. Elason, April 26, 2004 | M. Macbell, April 22, 2004 |
| D. Gay, April 26, 2004 | D. Poon, April 19, 2004 |
| S. Gray, April 26, 2004 | M. Phelps, March 23, 2004 |
| J. Heritage, April 26, 2004 | P. Radenbough, April 28, 2004 |
| R. Hubbs, April 22, 2004 | D. Russell, March 18, 2004 |
| C. Huff, April 28, 2004 | M. Stahl, April 26, 2004 |
| D. Kintley, April 28, 2004 | H. Toberg, April 26, 2004 |
| T. Lasbury, April 27, 2004 | S. Toberg, April 26, 2004 |
| S. M'Bride, April 26, 2004 | |
| T. M'Brice, April 26, 2004 | |