

Behavioral Health Crisis Support

- Call for Crisis Services 24 hours a day
- Calls are triaged and appropriate services identified
- Use the Crisis Line for all ages: adults, children and youth
- For use by individuals in crisis and people working with them or by friends and family
- The Crisis Line is the best way to access multiple Behavioral Health crisis services.

Behavioral Health Crisis
Line, 24 hours:
707-445-7715
toll-free:
888-849-5728



Crisis Stabilization Unit

The Crisis Stabilization Unit (CSU) is an outpatient program that provides crisis intervention and stabilization services to individuals in need of immediate crisis services for up to 23 hours.

Same Day Services

Same Day Services (SDS) offers walk-in, voluntary urgent care services to people of all ages experiencing a behavioral health crisis Monday through Friday 8 a.m. to 4:30 p.m. SDS can be accessed by checking in at Behavioral Health main reception at 720 Wood St. in Eureka or by calling the Crisis Line.

Sempervirens

Sempervirens (SV) is a psychiatric hospital that offers a locked facility for adult clients who need acute psychiatric care. Clients may be admitted to SV on a voluntary basis or on a legal hold if they are deemed a danger to themselves or others or are gravely disabled due to a psychiatric disability.

Mobile Response Team

The Mobile Response Team (MRT) provides crisis assessments to people at risk of psychiatric hospitalization to determine the appropriate level of care needed. MRT Clinicians are available to respond to crisis situations in the community depending on capacity.

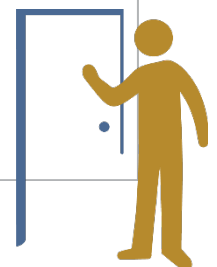
Reporting Abuse and Neglect

- The Child Welfare Services (CWS) Emergency Response Program provides initial evaluation, safety and risk assessment and crisis intervention services for children who are reported to be in danger of abuse, neglect or exploitation. CWS social workers answer the Child Abuse Reporting Hotline 24 hours a day, seven days a week and make in-person field visits when reports meet statutory criteria.
- Adult Protective Services (APS) provides protective services to elders (60 and older) and dependent adults (18-59) who are unable to protect their own interests or care for themselves. APS investigates reports of physical, financial and sexual abuse, neglect by others and self-neglect. APS provides short-term intervention, including case management and referrals to community agencies. APS takes reports 24 hours a day, seven days a week.

Child Abuse Reporting
Hotline, 24 hours:
707-445-6180
toll free:
844-665-4436



Adult Protective
Services, 24 hours:
707-476-2100
toll-free:
866-527-8614



Housing

- There is no emergency shelter facility operated by DHHS.
- DHHS works on longer-term housing issues with clients, including individuals who have been diagnosed as seriously mentally ill, people living with AIDS, families, and individuals pursuing long-term disability benefits.
- The Mobile Intervention & Services Team (MIST) and Housing, Outreach and Mobile Engagement (HOME) provide services through established relationships with law enforcement and other partners.

- Families with minor children who are eligible for CalWORKs may be eligible for housing assistance. Call 1-877-410-8809.
- Permanently disabled individuals, not receiving monies based on their disability, who are homeless or at risk of homelessness, can reach out to the Housing, Disability and Advocacy Program by calling 707-296-5145.

Frequently Asked Questions

How is it possible that the person I'm concerned about is not receiving behavioral health services?

Behavioral Health staff evaluate individuals in crisis and provide ongoing treatment to patients with a diagnosis of serious mental illness (SMI) or seriously emotionally disturbed (SED), which are based on specific criteria. To meet medical necessity criteria and therefore be eligible for specialty mental health services, there must be a significant functional impairment in key areas of life (legal, education, employment, family and social relationships). Not all conditions meet these criteria. Even though a person may appear to be acting abnormally, if they are not a danger to themselves, a danger to others or unable to care for themselves due to grave disability, they cannot be forced to accept treatment. Receiving treatment is voluntary, confidential and based on medical necessity.

Why didn't Child Welfare Services send a social worker out to investigate after I made a report?

CWS responds to all reports that meet criteria for child abuse or neglect as described in Penal Code (PC) 11165.6 and Welfare & Institutions Code (W&I) Section 300 and as described in California Department of Social Services (CDSS) Division 31 Regulations 31-100. The types of abuse investigated include physical, sexual and emotional abuse, neglect (general and severe) and exploitation. When a report meets the statutory threshold for an in-person response, CWS initiates investigations within 24 hours, or within 10 days of the initial report, and uses the state-required Structured Decision Making (SDM) Hotline tool to determine whether an in-person social worker response is required and, if so, how quickly they need to respond.

Other Resources

- Family Resource Centers (FRC) and Community Resource Centers (CRC) connect individuals and families with community supports and offer direct services. There are 17 FRCs and CRCs in the county. Call 2-1-1 for the contact information for the nearest FRC/CRC.

Resource	Phone
Humboldt Community Switchboard	2-1-1 or 707-441-1001
DHHS Behavioral Health Crisis Line	707-445-7715 or 888-849-5728
DHHS Adult Behavioral Health Services	707-268-2900
DHHS Children's Behavioral Health Services	707-268-2800
DHHS Child Abuse Reporting	707-445-6180 or 844-665-4436
DHHS Adult Protective Services	707-476-2100 or 866-527-8614
California Youth Crisis	800-843-5200
National Alliance on Mental Illness (NAMI)	707-444-1600 or 707-845-3233
Family Liaison	707-845-3233
Parent Partners	707-268-2800
Human Trafficking	888-428-7581
Domestic Violence	707-443-6042 or 866-668-6543
The Hope Center	707-441-3783
Vets Crisis Line/Suicide Prevention	800-273-8255
North Coast Rape Crisis Team	707-445-2881
Substance Use Disorder treatment for Medi-Cal beneficiaries	855-765-9703
LGBTQ National Help Center	888-843-4564
DHHS Eureka Call Center (Health Care Coverage and CalFresh)	1-877-410-8809
Eureka Rescue Mission - Men	707-443-4551
Eureka Rescue Mission - Women	707-443-5016
North Coast Resource Hub	resourcehub.nchiin.org
Humboldt Community Resource List	humboldt.gov/DocumentCenter/View/54880

