



State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

January 27, 2022

Dear Director Botzler-Rodgers,

The Department of Health Care Services has completed its on-site triennial review of the Humboldt County Mental Health Plan's Short-Doyle/Medi-Cal funded psychiatric unit at Sempervirens Psychiatric Health Facility (provider 1229), which was conducted in the 2020-21 fiscal year on 9/15/2021 through 9/29/2021. Accompanying this letter are the documents which describe the findings from the review:

1. **Compliance Summary:** provides an overview of compliance rates for claimed services, and
2. **Findings Report:** an outline of all items found to be out of compliance,

Corrective Action Plan (CAP)

Please submit a Corrective Action Plan (CAP) for all out-of-compliance items within 60 days after receipt of this report. Enclosed you will find a Corrective Action Plan template with detailed instructions. The CAP may be submitted through secure e-mail. Electronic submission should be sent to: mcbhdmonitoring@dhcs.ca.gov A hard copy is not necessary.

Appeals

If the MHP wishes to appeal any of the out-of-compliance findings, the MHP may do so by submitting an appeal, in writing, within fifteen (15) working days after receipt of the findings report.

The appeal may be submitted via **secure** email and should be sent to:
Clinical Review Appeals: DHCSMentalHealthAppeals@dhcs.ca.gov,
cc: mcbhdmonitoring@dhcs.ca.gov and martine.carlton@dhcs.ca.gov

If you have any questions regarding how to void a claim, please e-mail MedCCC@dhcs.ca.gov.

DHCS will monitor the Short-Doyle Medi-Cal claiming system to ensure each disallowed claim is voided within 60 calendar days. MHPs that do not void disallowed claims within 60 calendar days may be subject to sanctions fines and penalties as discussed in MHSUDS Information Notice 18-024.

Do not hesitate to contact me with further questions or concerns. I can be reached at the following email: jason.murphey@dhcs.ca.gov .

Sincerely,

Jason Murphey, Psy.D.
Consulting Psychologist
Medical Review Branch
Audits and Investigations
Department of Health Care Services

Lanette Castleman
Section Chief, Behavioral Health Compliance
Medical Review Branch
Audits and Investigations Division
Department of Health Care Services

cc: Mateo Hernandez, Acting Chief, Medical Review Branch
Lanette Castleman, Chief, Behavioral Health Compliance Section
Erika Cristo, Chief, Program Policy and Quality Assurance Branch
Kamilah Holloway, Chief, Plan and Network Monitoring Branch
Sergio Lopez, Chief, County and Provider Monitoring Section
Cynthia Hudgins, Chief, County and Provider Monitoring Section
County Monitoring Unit, MCBHDMonitoring@dhcs.ca.gov
Elsa Murphey, Chief, Behavioral Health Financing Section
Anne Vierra, Chief, Support Unit, Behavioral Health Financing Section